



- What is the Mansion House doing in regards to cleaning and disinfecting the health club?
  - All areas are disinfected on a regular basis – both by our trained Housekeeping Associates, newly hired Health Club “Hosts” and, hopefully, by each individual member. Wipes and sanitizers will be easily accessible to all who are in the Club.
  
- How is the gym different after the closure?
  - The biggest difference is that we do not have any of our amazing Group Fitness Classes. We have put up barriers between cardio equipment & circuit equipment. The weight room has been separated into two rooms – using the current weight room and the Bike Room for space. The Group Exercise room has been split into two sections – one for storage and the other for private trainings and stretching. All mats have been removed along with other harder to sanitize materials.
  
- If I am not a member can I still come?
  - We will renew memberships and will allow walk-ins if space allows. Walk-ins must give all contact information.
  
- I live with someone high-risk, what are you doing to minimize the risk of Covid Transmission?
  - We are meeting and exceeding all guidelines from the Commonwealth. We have a schedule of constant cleanings and require all members to clean up before and after their use of all equipment.
  
- Do I have to wear a mask or gloves while using the facility?
  - Per order of Governor Baker, masks must be worn at all times while in the Health Club. We do not require gloves.
  
- Will there be group fitness/yoga classes?





- Not at this time. We are hopeful that as Martha's Vineyard continues to do well against this virus, we will be able to reopen group fitness classes.
- How many people can be in the club at a time?
  - We can allow up to 20 people in the Health Club at one time and are booking appointments in one hour increments from 6am to 8pm. At first all signups will be done over the phone, we are in the process of moving our system over to an online system.
- Will the pool and hot tub be open? Steam room and Sauna?
  - The pool and hot tub, steam and sauna will remain closed. We are working towards reopening the pool in the next few weeks.
- I only come to the club to use the shower facilities, are they still available?
  - The showers and locker rooms are not available. There are private areas for changing, but at this time due to our limited staff, we are unable to safely open the locker rooms in full. We ask that everyone come to the Club ready to work out, and with a bag that they can carry with them with their outdoor shoes / clothing.
- My family does not feel comfortable coming back to the club right away, can we keep it frozen or get a refund?
  - We understand! Yes. Memberships can remain frozen.
- What will the hours of operation be?
  - Hours will return to 6 am to 9pm.
- With limitations will there be a reduction of cost for memberships?
  - Our memberships will remain one of the most affordable Health Club memberships on the Vineyard.

